OWNER INSPECTIONS
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PRE-PURCHASE INSPECTION (BUILDING ONLY)

Sample Property

Sample Property

Name withheld

05/08/2026

Inspector
Ben Fazeli
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Inspection Agreement

1. This is an Agreement between you, the undersigned Client, and us, Owner Inspections.

2. If there is more than one Client, you are signing on behalf of all of you, and you represent that you are authorised to do so.

3. 'Owner Inspections' Report carries out in accordance with the guidelines of Australian Standard 4349.1 2007 (Standard), which covers the minimum requirements for the Visual Inspection of residential buildings.

The purpose of the Inspection is to provide a visual Inspection and provide in-writing advice only to the prospective purchaser/owner regarding the condition of the Property at the date and time of Inspection.

4. The Report is NOT a certificate of compliance that the Property complies with the requirements of any Act, regulation, ordinance, local law or by-law, local council or other authorities, or as a warranty or an insurance policy against problems developing with the building in the future.

5. The Report is based on the condition of the inspected Property at the date and time of Inspection. While the Inspection and Report conducted and prepared with the possible care, still some access limitation and safety hazards can limit the Inspector's ability to detect all defects. These limits and safety items are defined in the standards.

6. The Report assumes that the existing use of the building will continue. If the vendor/owner wishes to change the use of the Property, a permit to be acquired from the local authorities.

7. This Report does not include the identification of unauthorised building work or work not compliant with building/council regulations. The Report does not include identification of the municipality regulations and requirements as well as identification of design defects for the construction. According to the Standards, the estimate of the costs of the rectifications is not required in this Report.

8. The construction stage Inspection Report is prepared based on the opinion and assessment of the Inspector at the date and time of the Inspection on the general condition of the inspected Property. The Report will not guarantee to include all defects. The Report reflects the quality of workmanship only and will not diminish the responsibility of the builder. The building company has and will have full responsibility for the build as specified in the law and regulations. This Inspection Report is to Client as a piece of advice and is not a mandatory stage Inspection specified in the Acts and Regulations and building permit.

9. We do not perform engineering, architectural, plumbing, or any other job function requiring an occupational license in the jurisdiction where the Property located. If we hold a valid occupational license, we may inform you of this, and you may hire us to perform additional functions. Any Agreement for such additional services shall be in separate writing.

10. Checking Legal matters, building contract, design, easements, local council restrictions and requirements, crossovers, Strata title, boundaries, connections, building envelope, planning and building permits, setbacks and zonings are out of this Inspection and Report scope of work.

11. The Report will not include defects that may only be apparent in certain weather conditions or defects that have not yet appeared due to prolonged periods of wet or dry weather or other reasons.

12. An inspector shall only inspect areas where safe and unobstructed access provided. Reasonable access is defined in AS4349.1-2007 and this Agreement. Reasonable access does not include removing stored material/goods, nails, screws, cutting or making access hole, and moving furniture.

13. We will not test for the presence of radon, a harmful gas, mould, presence of asbestos, soil contamination, or other environmental hazards or violations.

14. The Report does not identify the presence of pests or any damage caused by pests (e.g. termites, borers, etc.) unless the Client added to the requested service.

15. The Inspection is not intended to include rigorous assessment of all building elements in a property. Any maintenance and general advice items are a helpful guide only. The Report does not necessarily include all maintenance items.

16. If you request a re-Inspection, the re-Inspection is subject to the terms of this Agreement and re-Inspection fee.

17. The Report will be based on the Inspector’s assessment on major defects and safety hazards evident and visually visible on the date and time of the Inspection. The Report will also provide a general assessment of the Property and collectively comment on minor defects which would form a regular part of property maintenance.

18. Limitation on Liability and Damages: We are not liable for any cost of repair or replacement of unreported defects, either current or arising in the future. In all cases, our liability is limited to liquidated damages in an amount not greater than 1.5 times the fee you paid us. You waive any claim for consequential, exemplary, special or incidental damages or the loss of the use of the home/building. You acknowledge that these liquidated damages are not a penalty, but that we intend it to: (i) reflect the fact that actual damages may be difficult or impractical to ascertain; (ii) allocate risk between us; and (iii) enable us to perform the Inspection for the agreed-upon fee.

19. Our Inspection and Report are for your use only. You give us permission to discuss our observations with real estate agents, owners, builders, or other interested parties. You will be the sole owner of the Report and all rights to it. We are not responsible for the use or misinterpretation by third parties, and third parties who rely on it in any way do so at their own risk and release us (including employees and business entities) from any liability whatsoever. You are not allowed to send/show our Report and/or a quotation to our market competitors. If Owner Inspections realise that our competitor has/saw our Report belonging to you and your Property, we have the right to take legal action to retrieve damages. If you or any person acting on your behalf provide the Report to a third party who then sues you and/or us, you release us from any liability and agree to pay our costs and legal fees in defending any action naming us. Our Inspection and

Report are in no way a guarantee or warranty, express or implied, regarding the future use, operability, habitability or suitability of the home/building or its components. We disclaim all warranties, express or implied, to the fullest extent allowed by law.

20. You agree that the exclusive venue for any litigation arising out of this Agreement shall be in Australia, where we have our principal place of business. If you fail to prove any claim against us, you agree to pay all our legal costs, expenses and attorneys' fees incurred in defending that claim.

21. If a court declares any provision of this Agreement invalid, the remaining provisions remain in effect. This Agreement represents our entire Agreement; there are no terms other than those set forth herein. All prior discussions are merged into this Agreement. No statement or promise by us shall be binding unless reduced to writing and signed by one of our authorised officers. Any modification of this Agreement must be in writing and signed by you and by one of our authorised officers. This Agreement shall be binding upon and enforceable by the parties and their heirs, executors, administrators, successors and assignees. You will have no cause of action against us after one year from the date of the Inspection.

22. If a court finds any term of this Agreement ambiguous or requiring judicial interpretation, the court shall not construe that term against us because of the rule that any ambiguity in a document is construed against the party drafting it. You had the opportunity to consult qualified legal advice before accepting this Agreement.

23. You may not assign this Agreement.

24. BY BOOKING THE INSPECTIONS, YOU CONFIRM THAT YOU HAVE CAREFULLY READ THIS AGREEMENT. YOU AGREE TO IT AND ACKNOWLEDGE RECEIVING A COPY OF IT.

Purpose of Inspection

The purpose of the Inspection is to identify the major defects and safety hazards associated with the Property at the time of the Inspection. The Inspection and reporting are limited to a visual assessment of the Building Members in accord with Appendix C AS4349.1- 2007. The overall condition of this building has been compared to similarly constructed buildings of approximately the same age where those buildings have had a maintenance program implemented to ensure that the building members are still fit for purpose.

This Report should not be relied upon if the contract for sale becomes binding more than 30 days after the date of initial Inspection. A re-inspection after this time is essential.

Conditions of Inspection

An Inspection Report may be conditional on prevailing weather conditions or recent occupancy and use of services that might affect observations; Information provided by the Client or the agents of the Client; Deliberate concealment of defects; Any other relevant factor limiting the Inspection.

Scope of Inspection

The Inspection shall comprise a visual assessment of the Property to identify major defects and to form an opinion regarding the general condition of the Property at the time of Inspection. Where the Client or other interested party requires only assessment of the structure of the Property, the scope of the Inspection shall be limited to that described in Appendix C AS4349.1-2007. An estimate of the cost of rectification of defects is not required in an Inspection report in accordance with this Standard.

Inspection Records

The Inspector shall record the following information prior to, or during the course of, the Inspection: Identity of the Inspector undertaking the Inspection; Identity of the Client; The address of the Property inspected; Date of Inspection; Weather conditions at the time of the Inspection; Limitations of Inspection with respect to the accessible area; Observation of defects.

Areas for Inspection

The Client shall arrange right of entry, facilitate physical access to the property and supply necessary information to enable the Inspector to undertake the Inspection and prepare a report. The Inspector is not responsible for arranging access to Property or parts of the Property. Areas where reasonable entry is denied to the Inspector, or where reasonable access is not available, are excluded and do not form part of, the Inspection.

The Inspector shall inspect accessible parts of the building and appurtenances, together with the relevant feature of the Property within 30 m of the building and within the boundaries of the site, or as otherwise agreed in the Inspection Agreement. In this context, relevant features include car accommodation, detached laundry, ablution facilities and garden sheds, retaining walls more than 700 mm high, paths and driveways, steps, fencing, earth embankments, surface water drainage and stormwater run-off.

The following areas shall be inspected where applicable: The interior of the building; The roof space; The exterior of the building; The sub-floor space; The roof exterior; The Property within 30 m of the building subject to Inspection.

Significant items to be reported are as follows:

(a) Major defects.

(b) A general impression regarding the extent of minor defects, for example, significantly deteriorating exterior paint.

(c) Any major defect that is an urgent and serious safety hazard, for example, unsafe balustrades or imminent collapse of a structural member.

Items to be inspected where applicable:

Interior: Ceilings, Walls, Timber floors, Concrete floors, Timber or steel frames and structure, Timber windows, Metal/Aluminium framed windows, Doors and Frames, Kitchen: Benchtop, Cupboards, Sink/Taps, Tiles, Bathroom/WC/Ensuite: Cistern and pan, Bidet, Taps, Tiles, Bath, Shower, Vanity, Basins, Ventilation, Mirror; Laundry: Taps, Tubs/Cabinet, Tiles, Ventilation; stairs: Stringer, Handrail/Balusters, Treads and risers.

Exterior: Walls, Timber or steel frames and structure, Stairs, Balconies, Verandas, patios, decks, suspended concrete floors, balustrades, Roof, Skylight, Valleys, Guttering, Downpipes, Eaves, Fascia and barges.

Roof Space: Roof covering, Roof framing, Sarking, Party walls, Insulation.

Subfloor Space: Timber Floor, Suspended concrete floors.

The site: Car accommodation, detached laundry, ablution facilities and garden sheds, Retaining walls, Paths and driveways, Steps, Fencing, Surface-water.

Exclusion of items from Inspection (Appendix D):

(a) Footings below ground; (b) Concealed damp-proof course; (c) Electrical installations, operation of smoke detectors, light switches and fittings, TV, sound and communications and security systems; (d) Concealed plumbing; (e) Adequacy of roof drainage as installed; (f) Gas fittings and fixtures; (g) Airconditioning; (h) Automatic garage door mechanisms; (i) Swimming pools and associated filtration and similar equipment; (j) The operation of fireplaces and solid fuel heaters, including chimneys and flues; (k) Alarm systems; (l) Intercom systems; (m) Soft floor coverings; (n) Electrical appliances including dishwashers, incinerators, ovens, ducted vacuum systems; (o) Paint coatings, except external protective coatings; (p) Health hazards (e.g., allergies, soil toxicity, lead content, radon, presence of asbestos or urea-formaldehyde); (q) Timber and metal framing sizes and adequacy; (r) Concealed tie-downs and bracing; (s) Timber pest activity; (t) Other mechanical or electrical equipment (such as gates, inclinators); (u) Soil conditions; (v) Control joints; (w) Sustainable development provisions; (x) Concealed framing-timbers or any areas concealed by wall linings/sidings; (y) Landscaping; (z) Rubbish; (aa) Floor cover; (bb) Furniture and accessories; (cc) Stored items; (dd) Insulation; (ee) Environmental matters (e.g., BASIX, water tanks, BCA Environmental Provisions); (ff) Energy efficiency; (gg) Lighting efficiency.

Safe and reasonable access

The extent of accessible areas shall be determined by the Inspector at the time of Inspection,

based on the conditions encountered at the time of Inspection. The Inspector shall also determine whether sufficient space is available to allow safe access. The Inspection shall include only accessible areas and areas that are within the Inspector’s line of sight and close enough to enable reasonable appraisal. Reasonable access shall be determined as below:

Roof interior: minimum 400mm x 500mm access hole, 600mm x 600mm crawl space, accessible from a 3.6m ladder.

Roof exterior: Accessible from a 3.6m ladder placed on the ground.

Sub Floor Area: 400mm x 500mm access hole; 400mm x 500mm crawl space. Reasonable access does not include the cutting of access holes or the removal of screws and bolts or any other fastenings or sealants to access covers.

Subfloor areas sprayed with chemicals are not to be inspected unless it is safe to do so. Areas where reasonable entry is denied to the Inspector or where reasonable access is not available are excluded from and do not form part of the Inspection.

Access Limitation:

The Inspector will conduct a non–invasive visual Inspection which will be limited to those accessible areas and sections of the Property to which Safe and Reasonable Access is both available and permitted on the date and time of the Inspection. Areas where reasonable entry is denied to the Inspector, or where safe and reasonable access is not available, are excluded from and do not form part of, the Inspection. Those areas may be the subject of an additional Inspection upon request following the provision or reasonable entry and access.

The Inspection excludes the inside of walls, between floors, inside skillion roofing, inside the eaves, behind stored goods in cupboards, and other areas that are concealed or obstructed. The Inspector will not dig, gouge, force or perform any other invasive procedures.

Examples of access limitations:

The legal right of entry, locked doors/windows, security systems, pets, furniture or other Obstructions, Height, narrow boundary clearances, thick vegetation, small roof or crawl space, adverse weather conditions.

The Report shall identify any area or item within the scope of the Inspection that was not inspected and the factor that prevented Inspection.

Acceptance criteria:

The building shall be compared with a building that was constructed in accordance with the generally accepted practice at the time of construction and which has been maintained such that there has been no significant loss of strength and serviceability.

Definitions:

Access hole (cover): An opening in flooring or ceiling or other parts of a structure (such as service hatch, removable panel) to allow for entry to carry out an Inspection, maintenance or repair.

Accessible area: An area of the site where sufficient, safe and reasonable access is available to allow Inspection within the scope of the Inspection.

Building element: Portion of a building that, by itself or in combination with other such parts, fulfils a characteristic function.

Client: The person or other entity for whom the Inspection is being carried out.

Defect: Fault or deviation from the intended condition of a material, assembly, or component.

Inspection: Close and careful scrutiny of a building carried out without dismantling, in order to arrive at a reliable conclusion as to the condition of the building.

Inspector: Person who is responsible for carrying out the Inspection.

Limitation: Any factor that prevents full or proper Inspection of the building.

Major defect: A defect of sufficient magnitude where rectification has to be carried out in order to avoid unsafe conditions, loss of utility or further deterioration of the Property.

Defect: Fault or deviation from the intended condition of a material, assembly, or component.

Minor defect: A defect other than a major defect.

Serviceability defect: Fault or deviation from the intended serviceability performance of a building element.

Structural defect: Fault or deviation from the intended structural performance of a building element.

Structural element: Physically distinguishable part of a structure; for example, wall, columns, beam, connection.

Subfloor space: Space between the underside of a suspended floor and the ground.

Roof space: Space between the roof covering and the ceiling immediately below the roof covering.

Site: Allotment of land on which a building stands or is to be erected.

Type of Defects:

A - Damage: The fabric of the element has ruptured or is otherwise broken.

B - Distortion, Warping, Twisting: An element or elements has been distorted or moved from the intended location.

C - Water penetration, Damp related: Moisture is present in unintended or unexpected locations.

D - Material deterioration (rusting, rotting, corrosion, decay): An element or component is subject to deterioration of material or materials.

E - Operational: An element or component does not operate as intended.

F - Installations (including omissions): The element or component is subject to improper or ineffective installation, inappropriate use, or missing components.

Types of Cracking Defects:

Determining defect: Cracking in a building element may constitute a defect in a variety of ways. In many cases, a particular cracking occurrence may result in more than one type of defect. For example, a particular crack might at the same time be a structural defect, a serviceability defect and an appearance defect.

Appearance defect: Cracking of a building element is an appearance defect where in the opinion of the Inspector the only present or expected consequence of the cracking is that the appearance of the element is blemished.

Serviceability defect: Cracking of a building element is a serviceability defect where in the opinion of the Inspector the present or expected consequence of the cracking is that the function of the building element is impaired.

Examples of serviceability defects resulting from cracking are as follows:

(a) Windows or doors not opening and closing properly.

(b) Water leakage occurring through a building element, which otherwise should not

allow water entry.

Structural defect: Cracking of a building element is a structural defect where in the opinion of the Inspector the present or expected consequence of the cracking is that the structural performance of the building element is impaired, or where the cracking is the result of the structural behaviour of the building.

The criteria for determining whether cracking is a structural defect are not solely related to

crack width. Cracks 0.l mm wide may be a structural defect while cracks 5.0 mm wide may

not be structural defects. Cracking in a structural element does not necessarily indicate a

structural defect.

Cracks:

If cracks have been identified in the table below, then A Structural Engineer is required to determine the significance of the cracking prior to a decision to purchase or settlement. Regardless of the appearance of the cracks a Pre Purchase Building Inspector carrying out a Pre Purchase Inspection within the scope of a visual inspection is unable to determine the expected consequences of the cracks.

Other Inspections and Reports Required:

It is Strongly Recommended that the following Inspections and Reports be obtained prior to any decision to purchase the Property and/or before settlement. Obtaining these reports will better equip the purchaser to make an informed decision:

- Council Plan Inspection
- Electrical Inspection
- Plumbing Inspection
- Timber Pest Inspection
- Structural (Engineer)
- Geotechnical Inspection
- Swimming Pool Inspection
- Drainage Inspection
- Asbestos Inspection
- Mould Inspection
- Gas fitting Inspection
- Appliances Inspection
- Air-conditioning Inspection
- Alarm/Intercom/Data Systems
- Hydraulics Inspection
- Mechanical Services
- Hazards Inspection
- Fire/Chimney Inspection
- Estimating Report
- Garage Door Mechanical
- Durability of Exposed Surfaces

SERVICES:

Whether or not services have been used for some time prior to an inspection being carried out will affect the detection of leaks and other defects. For example, in the case of a shower enclosure, the absence of any dampness at the time of the Inspection does not necessarily mean that the enclosure will not leak".

Electrical Installation: All electrical wiring, meter-box and appliances need to be checked by a qualified electrician. The checking of any electrical item is outside the scope of this Report. It's recommended that a licensed electrician be consulted for further advice.

Plumbing: All plumbing needs to be inspected and reported on by a plumber. It's recommended that a licensed plumber be consulted for further advice.

Hot Water Service: All hot water services need to be inspected and reported on by a plumber and/or electrician. It's recommended that a licensed plumber and/or electrician be consulted for further advice.

Gas: All gas services need to be inspected and reported on by a gas plumber. It's recommended that a licensed gas plumber be consulted for further advice.

Phone: All phones, phone lines and outlets need to be inspected and reported on by a telecommunications technician. It's recommended that a telecommunications technician be consulted for further advice.

Smoke Detectors: Australian Standard AS 3786 - Advises that Smoke detectors are required for all buildings where people sleep. It is recommended that an electrician be consulted to give advice on those installed or install these detectors.

Strata Title and Easements:

Strata title and easement are out of the scope of this Report. It is strongly recommended that an Inspection and Report on these areas be obtained prior to any decision to purchase the Property and/or before settlement. Obtaining these reports will better equip the purchaser to make an informed decision.

Other Notes:

In the case of strata and company title properties, the Inspection is limited to the interior and immediate exterior of the particular unit being inspected. The exterior above ground floor level is not inspected. The complete Inspection of other common property areas would be the subject of a Special-Purpose Inspection Report which is adequately specified.

Trees: Where trees are too close to the house this could affect the performance of the footing as the moisture levels change in the ground. A Geotechnical Inspection can determine the foundation material and provide advice on the best course of action with regards to the trees.

The septic tanks: Should be inspected by a licensed plumber.

Swimming Pools: Swimming Pools/Spas are not part of the Standard Building Report under AS4349.1-2007 and are not covered by this Report. We strongly recommend a pool expert should be consulted to examine the pool and the pool equipment and plumbing as well as the requirements to meet the standard for pool fencing. Failure to conduct this Inspection and put into place the necessary recommendations could result in finds for noncompliance under the legislation.

Surface Water Drainage: The retention of water from surface run off could have an effect on the foundation material which in turn could affect the footings to the house. Best practice is to monitor the flow of surface water and storm water runoff and have the water directed away from the house or to storm water pipes by a licensed plumber/drainer.

Important Information Regarding the Scope and Limitations of the Inspection and this Report

Important Information Any person who relies upon the contents of this Report does so acknowledging that the following clauses, which define the Scope and Limitations of the Inspection, form an integral part of the Report.

This Report is NOT an all-encompassing report dealing with the building from every aspect. It is a reasonable attempt to identify any obvious or significant defects apparent at the time of the Inspection. Whether or not, a defect is considered significant or not depends to a large extent, upon the age and type of the building inspected. This Report is not a Certificate of Compliance with the requirements of any Act, Regulation, Ordinance or By-law. It is not a structural report. Should you require any advice of a structural nature you should contact a structural engineer.

THIS IS A VISUAL INSPECTION ONLY limited to those areas and sections of the Property fully accessible and visible to the Inspector on the date of Inspection. The Inspection DID NOT include breaking apart, dismantling, removing or moving objects including, but not limited to, foliage, mouldings, roof insulation/ sisalation, floor or wall coverings, sidings, ceilings, floors, furnishings, appliances or personal possessions. The Inspector CANNOT see inside walls, between floors, inside skillion roofing, behind stored goods in cupboards and other areas that are concealed or obstructed. The Inspector DID NOT dig, gouge, force or perform any other invasive procedures. Visible timbers CANNOT be destructively probed or hit without the written permission of the property owner.

This Report does not and cannot make comment upon: defects that may have been concealed; the assessment or detection of defects (including rising damp and leaks) which may be subject to the prevailing weather conditions; whether or not services have been used for some time prior to the Inspection and whether this will affect the detection of leaks or other defects (eg. In the case of shower enclosures the absence of any dampness at the time of the Inspection does not necessarily mean that the enclosure will not leak); the presence or absence of timber pests; gas- fittings; common property areas; environmental concerns; the proximity of the Property to flight paths, railways, or busy traffic; noise levels; health and safety issues; heritage concerns; security concerns; fire protection; site drainage (apart from surface water drainage); swimming pools and spas (non-structural); detection and identification of illegal building work; detection and identification of illegal plumbing work; durability of exposed finishes; neighbourhood problems; document analysis; electrical installation; any matters that are solely regulated by statute; any area(s) or item(s) that could not be inspected by the consultant.

Accordingly, this Report is not a guarantee that defects and/or damage does not exist in any inaccessible or partly inaccessible areas or sections of the Property. (NB: Such matters may upon request be covered under the terms of a Special-purpose Property Report.)

Consumer Complaint Procedure:

In the event of any dispute or claim arising out of, or relating to the Inspection or the Report, you must notify Us withing 7 days from the inspection date by email. You must allow Us (which includes persons nominated by Us) to visit the property (which visit must occur within twenty-eight (28) days of your notification to Us) and give Us full access in

order that We may fully investigate the complaint. You will be provided with a written response to your dispute or claim within twenty-eight (28) days of the date of the Inspection.

If You are not satisfied with our response You must within twenty-one (21) days of Your receipt of Our written response refer the matter to a Mediator nominated by Us from the Institute of Arbitrators and Mediators of Australia. The cost of the Mediator will be borne equally by both parties or as agreed as part of the mediated settlement.

Should the dispute or claim not be resolved by mediation then the dispute or claim will proceed to arbitration. The Institute of Arbitrators and Mediators of Australia will appoint an Arbitrator who will hear and resolve the dispute. The arbitration, subject to any directions of Arbitrator, will proceed in the following manner:The parties must submit all written submissions and evidence to the Arbitrator within twenty-one (21) days of the appointment of the Arbitrator; and

The arbitration will be held within twenty-one (21) days of the Arbitrator receiving the written submissions.

The Arbitrator will make a decision determining the dispute or claim within twenty-one (21) of the final day of the arbitration. The Arbitrator may, as part of his determination, determine what costs, if any, each of the parties are to pay and the time by which the parties must be paid any settlement or costs.

The decision of the Arbitrator is final and binding on both parties. Should the Arbitrator order either party to pay any settlement amount or costs to the other party but not specify a time for payment then such payment shall be made within twenty-one (21) days of the order.

In the event You do not comply with the above Complaints Procedure and commence litigation against Us then You agree to fully indemnify Us against any awards, costs, legal fees and expenses incurred by Us in having your litigation set aside or adjourned to permit the foregoing Complaints Procedure to complete.

ASBESTOS DISCLAIMER:

“No inspection for asbestos was carried out at the Property and no report on the presence or absence of asbestos is provided. If during the course of the Inspection asbestos or materials containing asbestos happened to be noticed, then this may be noted in the Additional Comments section of the Report. Buildings built prior to 1982 may have wall and/or ceiling sheeting and other products including roof sheeting that contains Asbestos. Even buildings built after this date up until the early 90s may contain some Asbestos. Sheeting should be fully sealed. If concerned or if the building was built prior to 1990 or if asbestos is noted as present within the Property, then you should seek advice from a qualified asbestos removal expert as to the amount and importance of the asbestos present and the cost of sealing or removal. Drilling, cutting or removing sheeting or products containing Asbestos is a high risk to peoples’ health. You should seek advice from a qualified asbestos removal expert.”

MOULD (MILDEW AND NON-WOOD DECAY FUNGI) DISCLAIMER:

Mildew and non wood decay fungi is commonly known as Mould. However, Mould and their spores may cause health problems or allergic reactions such as asthma and dermatitis in some people. No inspection for Mould was carried out at the Property and no report on the presence or absence of Mould is provided. If in the course of the Inspection, Mould happened to be noticed it may be noted in the Additional Comments section of the Report. If Mould is noted as present within the Property or if you notice Mould and you are concerned as to the possible health risk resulting from its presence then you should seek advice from your local Council, State or Commonwealth Government Health Department or a qualified expert such as an Industry Hygienist.

MAGNESITE FLOORING DISCLAIMER:

No inspection for Magnesite Flooring was carried out at the Property and no report on the presence or absence of Magnesite Flooring is provided. You should ask the owner whether Magnesite Flooring is present and/or seek advice from a Structural Engineer.

IMPORTANT DISCLAIMER:

DISCLAIMER OF LIABILITY: No Liability shall be accepted on an account of the failure of the Report to notify any problems in the area(s) or section(s) of the subject property physically inaccessible for Inspection, or to which access for Inspection is denied by or to the Inspector (including but not limited to or any area(s) or section(s) so specified by the Report).

DISCLAIMER OF LIABILITY TO THIRD PARTIES: Compensation will only be payable for losses arising in contract or tort sustained by the Client named on the front of this Report. Any third party acting or relying on this Report, in whole or in part, does so entirely at their own risk. However, if ordered by a Real Estate Agent or a Vendor for the purpose of auctioning a property then the Inspection Report may be ordered up to seven (7) days prior to the auction, copies may be given out prior to the auction and the Report will have a life of 14 days during which time it may be transferred to the purchaser. Providing the purchaser agrees to the terms of this agreement then they may rely on the Report subject to the terms and conditions of this agreement and the Report itself.

CONTACT THE INSPECTOR

Please feel free to contact the Inspector who carried out this Inspection. Often it is very difficult to fully explain situations, problems, access difficulties, building faults or their importance in a manner that is readily understandable by the reader. Should you have any difficulty in understanding anything contained within this Report then you should immediately contact the Inspector and have the matter explained to you. If you have any questions at all or require any clarification, then contact the Inspector prior to acting on this Report.

MAINTENANCE ITEM/INFORMATION ONLY

DEFECTS

MAJOR DEFECTS/SAFETY HAZARDS

1.3.1 + Inspection Details - + Views: + General views of the property at the time of the inspection

2.1.1 + Inspection Summary Notes - + Summary Condition: Overall Condition - Average

6.1.1 + House External - General: General views of the area/room

6.2.1 + House External - + General Painting Defects (External): + General painting defects noted (House External)

6.5.1 + House External - + Doors and Windows (External): Visually Fine

6.6.1 + House External - + Garage/Carport: Visually Fine

6.7.1 + House External - + Driveways/Paths/Porch: Visually Fine

6.9.1 + House External - + Deck/Balcony: Visually Fine

6.13.1 + House External - + Eaves: Visually Fine

8.1.1 + Heating & Cooling - + General: No cooling system

10.1.1 + House Internal - General: General views of the area/room

10.2.1 + House Internal - General Painting Defects (Internal): + General painting defects noted (House Internal)

10.3.1 + House Internal - General Cracks: Major Corner Cracks

10.4.1 + House Internal - General Tiling (Wall/Floor): Chipped tile

10.5.1 + House Internal - Doors: Not Opening/Closing

10.5.2 + House Internal - Doors: Door Peeling - Mositure Location

10.5.3 + House Internal - Doors: Door rattle

10.7.1 + House Internal - Floors: Carpet Stains

10.7.2 + House Internal - Floors: Moisture Damage

10.8.1 + House Internal - Walls/Ceiling Plaster: Minor Damage

10.8.2 + House Internal - Walls/Ceiling Plaster: Poor patched

10.11.1 + House Internal - Appliances: Rengehood - functional bottom

10.11.2 + House Internal - Appliances: Cook top- not operated

10.12.1 + House Internal - Cabinetry/Vanities/Through: Screw caps missing

10.12.2 + House Internal - Cabinetry/Vanities/Through: Soft close - not working

10.12.3 + House Internal - Cabinetry/Vanities/Through: Water stain

10.12.4 + House Internal - Cabinetry/Vanities/Through: Bidding

10.13.1 + House Internal - Benchtops: Visually Fine

10.14.1 + House Internal - Ventilation: Exhaust Fan Inoperable

10.22.1 + House Internal - Sealants (Internal): Sealant mouldy

10.22.2 + House Internal - Sealants (Internal): Different sealant colour

10.24.1 + House Internal - Mould: Mould noted

11.2.1 + Plumbing - General - Waste/Drain Pipes: Slow Drainage (Sink, Basin, Bath, Shower)

11.3.1 + Plumbing - General - Water Pipes, Tapware & Fixture: Taps maintenance recommended

12.4.1 + Electrical - General - + Lights/switches/downlights: Wrong connection

13.1.1 Termite Inspection - Not Booked: Not Booked

1: + INSPECTION DETAILS

Information

+ General: In Attendance
Selling Agent

+ General: Occupancy
Vacant

+ General: Weather Conditions
Cloudy

+ General: Bedrooms
2

+ General: Bathrooms/Ensuites
2

+ General: Type of Building
Residential, Apartment

+ General: How Many Levels?
Multi-Storey

+ General: Car Park
Single

+ General: External Building Material
Brick Veneer, Render

+ General: Piers
Concrete

+ General: Estimated Building Age
2010's

+ General: Flooring
Timber

+ General: Windows
Aluminium

+ General: Roof
Metal

Videos: Walk Through Video

Limitations

+ Limitations / Obstructions

+ REASONABLE ACCESS TO THE PROPERTY WAS RESTRICTED BY:

Subfloor gate was locked, Furniture

Further Inspection and Reporting of these areas is Essential within 14 days once access has been obtained and prior to a Decision to Purchase to determine if any major defect/safety hazard exists in these areas/sections.

Observation

1.3.1 + Views

Maintenance Item/Information Only

+ GENERAL VIEWS OF THE PROPERTY AT THE TIME OF THE INSPECTION

Recommendation

Contact a qualified professional.

2: + INSPECTION SUMMARY NOTES

		V	A	B	C	D	E	F	U
2.1	+ Summary Condition		X						

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Observation

2.1.1 + Summary Condition

Maintenance Item/Information Only

OVERALL CONDITION - AVERAGE

The overall condition of this Residential Dwelling in the context of its age, type and general expectations of similar properties is **Average.** There will be areas or items requiring some repair or maintenance.

Please Note: This is a general appraisal only and cannot be relied on its own – read the Report in its entirety. This Summary is supplied to allow a quick and superficial overview of the inspection results. This Summary is NOT the Report and cannot be relied upon on its own and must be read in conjunction with the full Report and not in isolation from the Report. If there should happen to be any discrepancy between anything in the Report and anything in this Summary, the information in the Report shall override that in this Summary.

Recommendation

Contact a qualified professional.

3: + UTILITIES

		V	A	B	C	D	E	F	U
3.1	+ Utilities		X						
3.2	+ Hot Water Systems								X

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

+ Utilities: ELECTRICITY

Connected

All electrical wiring, meter-box and appliances need to be checked by a qualified electrician. The checking of any electrical item is outside the scope of this report. It's recommended that a licensed electrician be consulted for further advice. All phones, phone lines and outlets need to be inspected and reported on by a telecommunications technician. It's recommended that a telecommunications technician be consulted for further advice.

+ Utilities: Gas

Connected

All gas services need to be inspected and reported on by a gas plumber. It's recommended that a licensed gas plumber be consulted for further advice.

+ Utilities: Mains Water

Connected

All plumbing needs to be inspected and reported on by a plumber. It's recommended that a licensed plumber be consulted for further advice.

+ Utilities: Grey/Recycle Water

Unable to determine

All plumbing needs to be inspected and reported on by a plumber. It's recommended that a licensed plumber be consulted for further advice.

+ Utilities: Sewer

Connected

All plumbing needs to be inspected and reported on by a plumber. It's recommended that a licensed plumber be consulted for further advice.

+ Utilities: Stormwater Drainage

Connected

All plumbing needs to be inspected and reported on by a plumber. It's recommended that a licensed plumber be consulted for further advice.

+ Utilities: Smoke Detectors

Installed, Not tested

Australian Standard AS 3786 - Advises that Smoke Detectors are required for all buildings where people sleep. It is recommended that an electrician be consulted to give advice on those installed or install these detectors.

Limitations

+ Hot Water Systems

OUT OF SCOPE OF WORK

All hot water services need to be inspected and reported on by a plumber and/or electrician. It’s recommended that a licensed plumber and/or electrician be consulted for further advice.

4: + ROOF EXTERNAL

		V	A	B	C	D	E	F	U
4.1	+ General								X
4.2	+ Roof Covering (Tile/Shingle)								X
4.3	+ Roof Covering (Metal)								X
4.4	+ Flashings								X
4.5	+ Chimney								X
4.6	+ Skylight								X

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

+ General: Inspection Method

Not inspected

Unable to inspection multi story building

+ General: Roof Type/Style

Flat

+ Roof Covering (Tile/Shingle): Material

Not applicable

+ Roof Covering (Metal): Material

Metal

Limitations

+ General

UNABLE TO ACCESS - FIRST FLOOR - HEIGHT

Unable to have access to the first-floor roof due to height.

+ Chimney

CHIMNEY INSPECTION IS OUT THIS INSPECTION SCOPE OF WORK

According to AS4349.1-2007, the chimney inspection is excluded from the pre-purchase inspection scope of work.

5: + RAINWATER DRAINAGE SYSTEM

		V	A	B	C	D	E	F	U
5.1	+ Gutter								X
5.2	+ Fascia								X
5.3	+ Downpipes								X
5.4	+ Site Drainage								X

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

+ Gutter: Downpipe Material

Metal

6: + HOUSE EXTERNAL

		V	A	B	C	D	E	F	U
6.1	General		X						
6.2	+ General Painting Defects (External)			X					
6.3	+ Cladding (Masonry)		X						
6.4	+ Claddings (Timber, Render, Hebel, Others)		X						
6.5	+ Doors and Windows (External)		X						
6.6	+ Garage/Carport		X						
6.7	+ Driveways/Paths/Porch		X						
6.8	+ Fence / Gate								X
6.9	+ Deck/Balcony		X						
6.10	+ Steps/Stairs								X
6.11	+ Balustrades								X
6.12	+ Tiling (Wall/Floor)		X						
6.13	+ Eaves		X						
6.14	+ Trees								X
6.15	+ Chimney (Below Roof)								X
6.16	+ Retaining Walls								X
6.17	+ Mould	X							
6.18	Sealants (External)		X						

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

+ Cladding (Masonry): Cladding Material
Concrete

+ Claddings (Timber, Render, Hebel, Others): Cladding Material
Concrete

+ Doors and Windows (External): Entry Door
Timber, Fire rated

+ Driveways/Paths/Porch: Driveway Material
Concrete

+ Chimney (Below Roof): Chimney Material
Not applicable

Observation

6.1.1 General

GENERAL VIEWS OF THE AREA/ROOM

Maintenance Item/Information Only

Recommendation

Contact a qualified professional.

6.2.1 + General Painting Defects (External)

Defects

+ GENERAL PAINTING DEFECTS NOTED (HOUSE EXTERNAL)

Several paint deterioration/defects were found. Photos may not be showing all relevant areas. Repainting to such areas is recommended to maintain the members lifespan.

12.02 Surface finish of paintwork

Paintwork is defective if the application has blemishes such as paint runs, paint sags, wrinkling, dust, bare or starved painted areas, colour variations, surface cracks, irregular and coarse brush marks, sanding marks, blistering, non-uniformity of gloss level and other irregularities in the surface that are visible from a normal viewing position.

Paintwork is defective if the application results in excessive over-painting of fittings, trims, skirtings, architraves, glazing and other finished edges.

Recommendation

Contact a qualified professional.

6.5.1 + Doors and Windows (External)

Maintenance Item/Information Only

VISUALLY FINE

The Item/Room inspected and was visually fine at the time of inspection.

Recommendation

Contact a qualified professional.

6.6.1 + Garage/Carport

Maintenance Item/Information Only

VISUALLY FINE

The Item/Room inspected and was visually fine at the time of inspection.

Recommendation

Contact a qualified professional.

6.7.1 + Driveways/Paths/Porch

Maintenance Item/Information Only

VISUALLY FINE

The Item/Room inspected and was visually fine at the time of inspection.

Recommendation

Contact a qualified professional.

6.9.1 + Deck/Balcony

Maintenance Item/Information Only

VISUALLY FINE

The Item/Room inspected and was visually fine at the time of inspection.

Recommendation

Contact a qualified professional.

6.13.1 + Eaves

Maintenance Item/Information Only

VISUALLY FINE

The Item/Room inspected and was visually fine at the time of inspection.

Recommendation

Contact a qualified professional.

7: + BASEMENT, SUBFLOOR, FOUNDATION

		V	A	B	C	D	E	F	U
7.1	+ General								X
7.2	+ Foundation (Concrete and Brick)								X
7.3	+ Subfloor Structure								X
7.4	+ Subfloor Space								X
7.5	+ Mould								X

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

+ General: Inspection Method
Not applicable

+ Foundation (Concrete and Brick): Material
Concrete

+ Subfloor Structure: Material
Concrete

8: + HEATING & COOLING

		V	A	B	C	D	E	F	U
8.1	+ General			X					
8.2	+ H/C unit		X						
8.3	+ Distribution System (Ducts)								X

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Limitations

+ General

NO HEATING/COOLING INSTALLED

No heating or cooling system was installed in the home at time of the inspection. This limits the inspectors ability to test the system for proper function.

+ General

OUT OF SCOPE OF WORK

The inspection of Heating/Cooling is excluded from the building pre-purchase inspection scope of work.

If the inspector reported on such items, it is just a general visual report and should NOT be relied on for the purpose of purchase.

Recommending to get a qualified Heating/Cooling inspector to inspect the H/C inspection.

Observation

8.1.1 + General

Defects

NO COOLING SYSTEM

Recommendation

Contact a qualified professional.

9: + ROOF SPACE (INTERNAL)

		V	A	B	C	D	E	F	U
9.1	+ Roof Tiles Underneath								X
9.2	+ Sarking & Anti Ponding								X
9.3	+ Ceiling Structure								X
9.4	+ Flashing around penetrations								X
9.5	+ Insulation								X
9.6	+ Plumbing								X
9.7	+ Mould								X
9.8	Vents								X
9.9	+ Lights/Downlights/Cables								X

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E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

Inspection Method

No internal roof access

10: + HOUSE INTERNAL

		V	A	B	C	D	E	F	U
10.1	General	X							
10.2	General Painting Defects (Internal)			X					
10.3	General Cracks			X					
10.4	General Tiling (Wall/Floor)		X						
10.5	Doors			X					
10.6	Windows		X						
10.7	Floors			X					
10.8	Walls/Ceiling Plaster			X					
10.9	Stairs								X
10.10	Balustrades								X
10.11	Appliances			X					
10.12	Cabinetry/Vanities/Through			X					
10.13	Benchtops		X						
10.14	Ventilation			X					
10.15	Shower Recess								
10.16	Shower Screen		X						
10.17	Sink/Basins		X						
10.18	Bathtub								X
10.19	Splashback		X						
10.20	Toilets		X						
10.21	Mirrors/Glazing		X						
10.22	Sealants (Internal)			X					
10.23	Water/Moisture Stain/Leak/Damage	X							
10.24	Mould				X				

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Information

Windows: Window Type
Aluminium

Floors: Floor Coverings
Carpet, Laminate

Walls/Ceiling Plaster: Wall Material
Gypsum Board

Limitations

General

STORED MATERIALS & FURNITURE

Shower Screen

GLASS CERTIFICATION

Inspector cannot confirm if the shower screen glass is certified or not. The vendor to provide the certificate of the shower glass to the purchaser.

Observation

10.1.1 General

GENERAL VIEWS OF THE AREA/ROOM

Maintenance Item/Information Only

Recommendation

Contact a qualified professional.

10.2.1 General Painting Defects (Internal)

Defects

+ GENERAL PAINTING DEFECTS NOTED (HOUSE INTERNAL)

Several paint deterioration/defects were found. Photos may not be showing all relevant areas. Repainting to such areas is recommended to maintain the members lifespan.

12.02 Surface finish of paintwork

Paintwork is defective if the application has blemishes such as paint runs, paint sags, wrinkling, dust, bare or starved painted areas, colour variations, surface cracks, irregular and coarse brush marks, sanding marks, blistering, non-uniformity of gloss level and other irregularities in the surface that are visible from a normal viewing position.

Paintwork is defective if the application results in excessive over-painting of fittings, trims, skirtings, architraves, glazing and other finished edges.

Recommendation

Contact a qualified professional.

10.3.1 General Cracks

MAJOR CORNER CRACKS

Major Defects/Safety Hazards

Cracking visible at the corners of doors and windows. Indicate soil movement, which is a structural concern and should be evaluated by a structural engineer.

Recommendation

Contact a qualified structural engineer.

10.4.1 General Tiling (Wall/Floor)

CHIPPED TILE

Defects

Recommendation

Contact a qualified professional.

10.5.1 Doors

NOT OPENING/CLOSING

Defects

Doors did not open or close properly, likely due to long term settling or misadjustment.

Recommendation

Contact a qualified professional.

10.5.2 Doors

DOOR PEELING - MOSITURE LOCATION

Defects

10.5.3 Doors

DOOR RATTLE

Defects

Recommendation

Contact a qualified professional.

10.7.1 Floors

CARPET STAINS

Defects

Carpet had areas of staining or discoloration. Recommend a thorough steam clean by a qualified carpet cleaning company

Recommendation

Contact a qualified cleaning service.

10.7.2 Floors

Defects

MOISTURE DAMAGE

Floors had areas of visible moisture damage. Recommend a qualified flooring contractor evaluate & repair areas of moisture.

Recommendation

Contact a qualified flooring contractor

10.8.1 Walls/Ceiling Plaster

Defects

MINOR DAMAGE

Minor damage or deterioration to the wall/ceiling was visible at the time of the inspection.

Recommendation

Contact a qualified professional.

10.8.2 Walls/Ceiling Plaster

POOR PATCHED

Defects

Recommendation

Contact a qualified professional.

10.11.1 Appliances

RENGEHOOD - FUNCTIONAL BOTTOM

Defects

Some of functional bottom doesn't work

Recommendation

Contact a qualified professional.

10.11.2 Appliances

COOK TOP- NOT OPERATED

Defects

One or some burner of cook top lighter doesn't work.

Recommendation

Contact a qualified professional.

10.12.1 Cabinetry/Vanities/Through

Defects

SCREW CAPS MISSING

Recommend installing screw caps where missing.

Recommendation

Contact a qualified professional.

10.12.2 Cabinetry/Vanities/Through

Defects

SOFT CLOSE - NOT WORKING

Soft close is not working in one or more drawers/doors

Recommendation

Contact a qualified professional.

10.12.3 Cabinetry/Vanities/Through

Defects

WATER STAIN

Recommendation

Contact a qualified professional.

10.12.4 Cabinetry/Vanities/Through

Defects

BIDDING

Recommendation

Contact a qualified professional.

10.13.1 Benchtops

Maintenance Item/Information Only

VISUALLY FINE

No visible signs of damage at time of inspection.

Recommendation

Contact a qualified professional.

10.14.1 Ventilation

Defects

EXHAUST FAN INOPERABLE

Exhaust fan was inoperable. Recommend a qualified contractor repair.

Recommendation

Contact a qualified appliance repair professional.

10.22.1 Sealants (Internal)

Defects

SEALANT MOULDY

The sealant was old and had visible discolouration consistent with microbial growth. The Inspector recommends that this sealant be removed and replaced to help prevent moisture intrusion and the development of unhealthy conditions.

Recommendation

Contact a qualified professional.

10.22.2 Sealants (Internal)

DIFFERENT SEALANT COLOUR

Defects

Recommendation

Contact a qualified professional.

10.24.1 Mould

Major Defects/Safety Hazards

MOULD NOTED

Growing Moulds were found in one or more areas.

Mould in buildings can be visible or hidden, but it is generally an indication of a defect such as thermal bridging, condensation, leaks or penetrating or rising dampness. Moulds produce allergens (substances that can cause an allergic reaction), irritants and, sometimes, toxic substances. Inhaling or touching mould spores may cause an allergic reaction, such as sneezing, a runny nose, red eyes and skin rash. Moulds can also cause asthma attacks.

Inspector recommends contacting mould removalist contractors.

Recommendation

Contact a qualified professional.

11: + PLUMBING - GENERAL

		V	A	B	C	D	E	F	U
11.1	General	X							
11.2	Waste/Drain Pipes			X					
11.3	Water Pipes, Tapware & Fixture			X					

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Limitations

General

OUT OF SCOPE OF WORK

The inspection of the plumbing system is out of the scope of the work of building inspection (AS4349.1-2007).

The inspector tried to comment on the general plumbing to the limit of his/her knowledge and experience only and it is not deemed as the inspector's formal comment.

All plumbing needs to be inspected and reported on by a plumber. It's recommended that a licensed plumber be consulted for further advice.

Observation

11.2.1 Waste/Drain Pipes

Major Defects/Safety Hazards

SLOW DRAINAGE (SINK, BASIN, BATH, SHOWER)

slow/poor drainage noted. This may be a restriction or blockage in the trap or in the waste line. The inspector recommends correction by a qualified plumbing contractor.

11.3.1 Water Pipes, Tapware & Fixture

Defects

TAPS MAINTENANCE RECOMMENDED

Recommend all aging, worn and or missing tap hardware be professionally serviced and or upgraded

Recommendation

Contact a qualified professional.

12: + ELECTRICAL - GENERAL

		V	A	B	C	D	E	F	U
12.1	General	X							
12.2	+ Safety/Hazard	X							
12.3	+ Smoke Detectors		X						
12.4	+ Lights/switches/downlights			X					
12.5	Thermostat Controls								X

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E = Operational F = Installations (including omissions) U = Unable to Inspect

Limitations

General

OUT OF SCOPE OF WORK

All electrical wiring, meter-box and appliances need to be checked by a qualified electrician. The checking of any electrical item is outside the scope of this Report. It's recommended that a licensed electrician be consulted for further advice.

Observation

12.4.1 + Lights/switches/downlights

Defects

WRONG CONNECTION

Recommendation

Contact a qualified professional.

13: TERMITE INSPECTION

		V	A	B	C	D	E	F	U
13.1	Not Booked								X

V = Visually Fine A = Damage B = Distortion Warping Twisting C = Water penetration Damp related D = Material deterioration
E = Operational F = Installations (including omissions) U = Unable to Inspect

Observation

13.1.1 Not Booked

Maintenance Item/Information Only

NOT BOOKED

The client did NOT book a termite inspection, hence, this inspection is NOT included any termite inspection or comment.

Recommendation

Contact a qualified professional.